

Phone contact with Utility Company

Date of call:	
Applicant Name:	
Name on the bill:	
Others authorized?	
Service Address:	
Company:	
Name of person spoken with:	
Account number:	
Disconnect date:	
Reason for disconnect:	
Total:	
Current:	
Past due:	
Security deposit amount due:	
Security deposit amount paid:	
How does customer normally pay?	
Fuel Assistance paid toward electric?	
% of EAP discount:	
Recertification date:	
Medical certification on file?	
For how long?	
What doctor completed?	
Expiration date?	
Last Project Care application?	
Last Neighbors Helping Neighbors application?	
Has anyone else helped with the light bill?	
Deadline for decision?	
Voucher issued?	
Referred to:	
Payment arrangements:	
Comments:	